

# The Tide is Changing

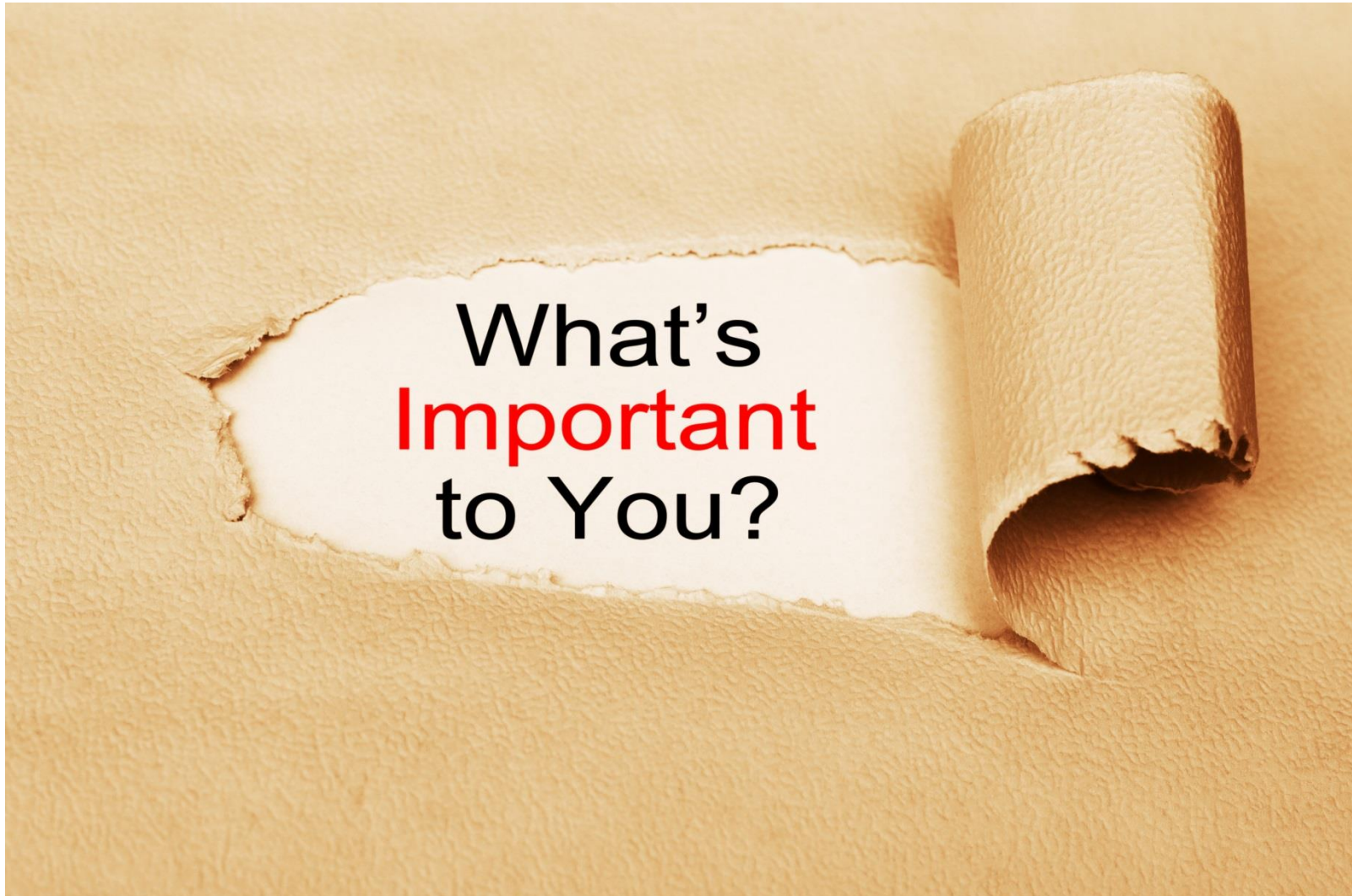
## Ten Tips to Stay on Course

**FL CUREN Conference**  
**July 19, 2018**

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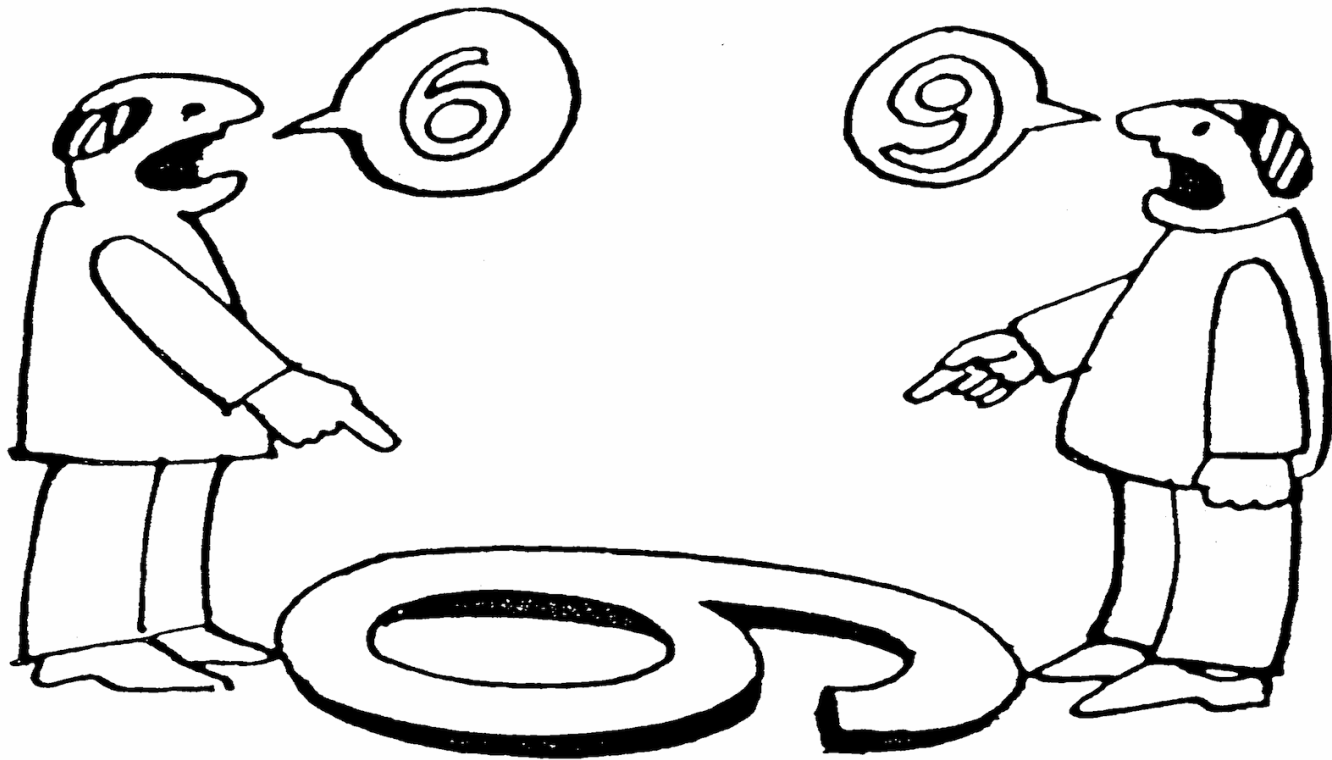
# VALUE



# TRUST

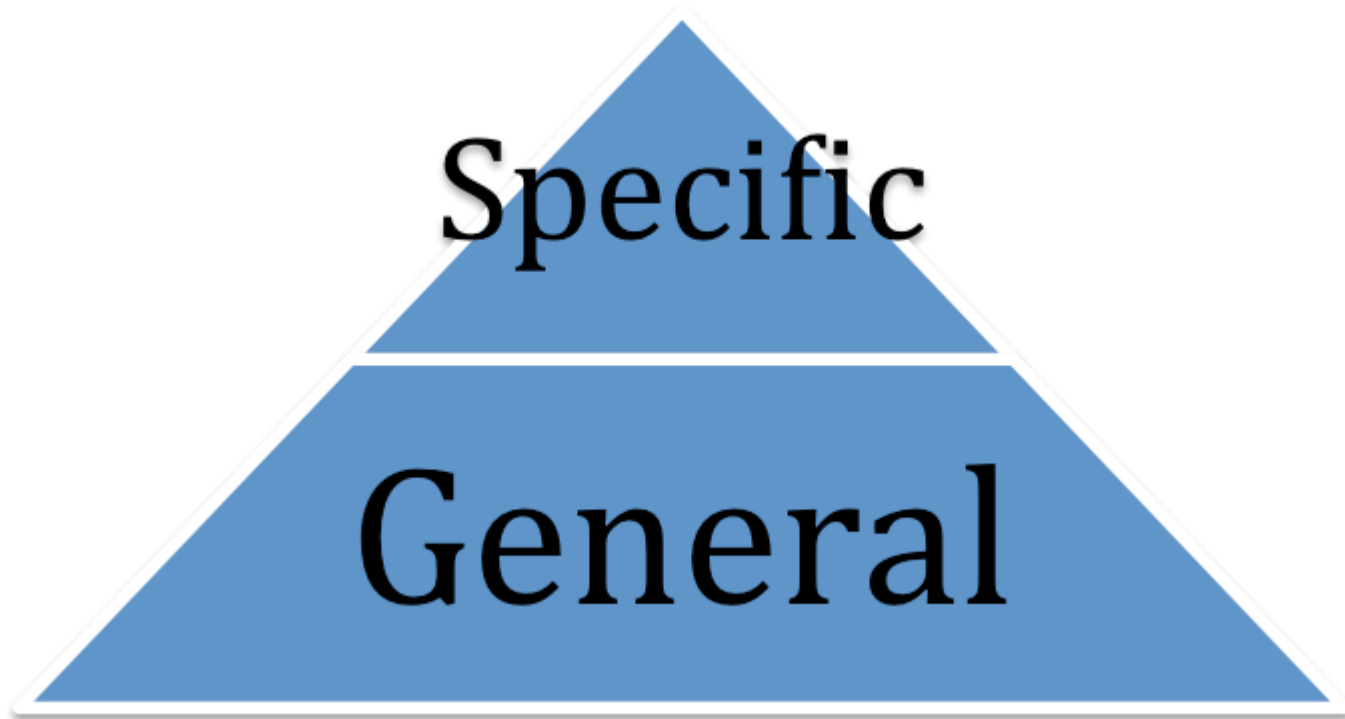


# EMPATHY



# SPECIFICITY

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# EXPECTATIONS

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# DISCIPLINE

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Focus

Attention

Intention

Activity vs. Achievement

Urgent vs. Important

Efficient vs. Effective

# LISTEN(ING)

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**Every good  
conversation  
starts with  
good listening.**



# FOLLOW-UP

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TO DO LIST

Follow Up

Follow Up

Follow Up . . .

# POSTURE



# PLANNING

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Goal  
Reality  
Strategies  
Stop  
Relevance  
Accountability

# Ten Tips to Stay on Course

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- Value
- Trust
- Empathy
- Specificity
- Expectations
- Discipline
- Listen(ing)
- Follow-up
- Posture
- Planning